

Rewards when playing in chronological order

Reward options after scene 5:

- Less expensive: Offer 5 masks per person for free (Luxembourg)
- More expensive: Build additional isolation wards (China)

Luxembourg: During the first months of the pandemic, the government of Luxembourg made sure that residents would be granted free deliveries and pick-up points for all citizens aged 16 and older. Initially, they would only receive 5 face-masks each at home. Later, they would also receive invitation letters to go pick up their own state-provided equipment. This public support measure is highly effective in ensuring the deployment of preventive measures, as well as helping citizens economically to face the extra costs associated to the pandemic.¹

China: They created mobile isolation wards. These are to be set up as containers and tents for little money, share resources with the affiliated hospitals and serve as treatment and test stations. The associated mobile isolation wards could make a decisive contribution to the successful management of the pandemic in China and the increase treatment capacities.²

Reward options after scene 10:

- Less expensive: Deliver targeted information campaigns to different target group (United Kingdom)
- More expensive: Offer professional telephone hotlines to deliver reliable information to the whole society (see: Sweden)

United Kingdom: The Department for Digital, Culture, Media and Sport launched a campaign to tackle false vaccine information shared amongst ethnic minority communities, providing a toolkit with content designed to be shared via WhatsApp and Facebook community groups, as well as Twitter, YouTube and Instagram. The campaign is fronted by trusted local community figures such as religious leaders, clinicians and others who provide simple tips on how to spot misinformation and what to do to stop its spread in short, shareable videos.³

¹<https://today.rtl.lu/news/luxembourg/a/1520016.html>;
<https://www.cc.lu/en/all-information/news/detail/information-concerning-the-delivery-of-masks-to-companies>

² Cheng, A., Chen, Y., Gao, Y., et al. (2021). „Mobile isolation wards in a fever clinic: A novel operation model during the COVID-19 pandemic.” *Epidemiology and Infection*, 149, 61. Available at: <https://www.cambridge.org/core/services/aop-cambridge-core/content/view/F50BFA6F55506924D206B0F77499FADC/S0950268821000467a.pdf/mobile-isolation-wards-in-a-fever-clinic-a-novel-operation-model-during-the-covid-19-pandemic.pdf>

³UK GOVERNMENT (2021). Check Before You Share Toolkit, Department for Digital, Culture, Media and Sport, published via the DCMS blog, available at: <https://dcmsblog.uk/check-before-you-share-toolkit/>

Sweden: on the City of Stockholm's website provided updated coronavirus information in over 10 languages as well as sign languages. The city also provided multi-lingual telephone service for citizens with additional questions. This work of translation was ultimately focused on fostering unity and provided increased access to government guidance to foreign residents and international migrants beyond the Swedish language.⁴

Reward options after scene 15:

- Less expensive: Develop a tracing app for the STEP_UP island, facilitating contact tracing and breaking down infection chains (South Korea)
- More expensive: Allowing or facilitating companies to vaccinate their employees and their families (Germany, Canada)

South Korea: Tracing apps such as "Corona 100" enjoy wide social approval and have been able to make a major contribution to speeding up contact tracing. Among other things, it has shown that movement tracking of infected people could be accelerated from 24h to about 10 minutes. The success of the Korean tracing app also depends on the overwhelming support of the society. One reason for this approval could be the MERS outbreak that occurred in South Korea in 2015, which prepared the population to a certain extent for the current emergency situation. On the other hand, this outbreak had also led to legislative relief in terms of data protection, which means that the data and travel histories of app users can be treated less confidentially. They chose to give precedence to social good above individual privacy rights.⁵

Germany / Canada: Company doctors will be supported with vaccines and infrastructure to give vaccination to as many people in the company and the families around them <https://covid-19.ontario.ca/covid-19-help-businesses-ontario>.

Reward options after scene 20:

- Less expensive: Increasing the budget for health services to ensure enough space and resources and that other diseases are not forgotten (Croatia)
- More expensive: Raising the salary of health and social care professionals (Evidence-based demand)

⁴ ASIAN DEVELOPMENT BANK & McCANN GLOBAL HEALTH (2021). Covid-19 Risk Communications Promising Practices Playbook. ISBN 978-92-9262-504-7 (print); 978-92-9262-505-4 (electronic); 978-92-9262-506-1 (ebook). Available at: <https://www.adb.org/publications/covid-19-risk-communications-practices-playbook>

⁵ Akinbi, A., Forshaw, M. & Blinkhorn, V. (2021). "Contact tracing apps for the COVID-19 pandemic: a systematic literature review of challenges and future directions for neo-liberal societies". Health Inf Sci Syst 9, 18. Available at: <https://link.springer.com/content/pdf/10.1007/s13755-021-00147-7.pdf>

Croatia: As of 20th March 2020, hospital beds were being installed in Zagreb's Arena concert hall for hospital patients who were not in serious conditions. Their transfer was organised, if deemed necessary, to free up hospital beds for coronavirus patients.

Evidence-based demand: There is a demographic problem, especially in care, and many workers are on the verge of quitting their jobs due to a higher age.⁶ The problem of staff shortages must be solved politically in the long term and raising salaries are the first step to a future change. Associations and labour unions are demanding in particular an upgrading of the image and better wages for the work of caregivers in order to set training offensives in action and generate a future workforce.⁶

In the final scene the player is addressed as follows: "CONGRATULATIONS! You did great! STEP_UP Island and its population are very thankful for your help in fighting this pandemic. Now, why not invite your connections to join you and play, too?"

A list of images is available to send to friends or download if you decide to invite them to play the game. The message in this board says: "Here you can spend your remaining diamonds. This image will illustrate your invite."

The selected image will show the following message: "I have played to bring under control COVID in STEP_UP island. Now it's your turn!"

If players don't have enough diamonds for the chosen items, they will be warned ("OH NO! You don't have enough diamonds to buy this item"). However, they have the option to select another or skip to the end.

⁶ Demand from the „ÖKGV“ (Österreichischer Gesundheits- und Krankenpflegeverband). (2021). "Personalmangel in der Pflege." Panorama. ProCare 26. Available at: <https://link.springer.com/article/10.1007/s00735-021-1401-y>